

#### **PERSONAL INFORMATION**

Name: Arambawatta Arachchige Don Shenal Batheesha Date of Birth: 1998-10-03 Gender: Male Residence: Al Satwa, Dubai UAE Nationality: Sri Lankan Passport No: N7277159 Passport Status: Employment Visa Under Cancelation

## CONTACT

Phone No: +971 521479804 WhatsApp No: +971 521479804 Current Address: Al Satwa, Dubai UAE Email: <u>shenal561@gmail.com</u>

#### SKILLS

- Leadership
- Communication
- Organization
- Problem-solving
- Adaptability
- MS Office Suite
- Basic Computer Hardware
- Emails/Teams
- Carpet Shampooing
- Awareness of health and safety
- procedures

# LANGUAGES

- English
- Sinhala

## **PROFESSIONAL QUALIFICATION**

#### **Certificate in Fitness Trainer**

Sri Lanka foundation institute of Fitness Trainer, Sri Lanka Successfully completed

# **SHENAL BATHEESHA**

## PROFILE

I have experience in various job categories, including my recent role as a Team Leader at K4 Company. In this position, I was responsible for leading a team, coordinating tasks, and ensuring the smooth operation of our projects. My duties included overseeing team performance, providing guidance and support to team members, and liaising with management to achieve company objectives. Moreover, I have a strong foundation in computer skills and possess knowledge in fitness and health. Having lived in Dubai for nearly two years, I am proficient in English and am recognized for my diligent work ethic and dedication.

# WORK EXPERIENCE

#### Supervisor/Team Leader

K4 Technical Services LLC, Al Barsha |

- 2021 October 2023 December
  - Lead, train, and supervise a team of cleaners, ensuring adherence to company policies and procedures.
  - Assign tasks and responsibilities to team members, ensuring workload distribution is equitable and efficient
  - Provide guidance, support, and feedback to team members to promote continuous improvement and professional development.
  - Conduct regular inspections of cleaning work to ensure high standards of cleanliness and hygiene are maintained.
  - Plan and organize cleaning schedules, ensuring timely completion of tasks and assignments.
  - Coordinate with clients to understand their specific cleaning requirements and tailor services accordingly.
  - Ensure compliance with health and safety regulations and company policies to maintain a safe working environment.
  - Train team members on proper handling of cleaning chemicals and equipment to prevent accidents and injuries.

#### Caregiver

House boy for an Indian family, Al Rigga |

#### 2021 June - 2021 September

- Assist clients with personal hygiene tasks such as bathing, grooming, dressing, and toileting.
- Aid with mobility, transfers, and positioning to ensure safety and comfort.
- Administer medication according to prescribed schedules and dosage under the direction of healthcare professionals.
- Offer emotional support, empathy, and companionship to alleviate feelings of loneliness or isolation.
- Listen attentively to clients' concerns and provide encouragement and reassurance as needed.
- Perform light housekeeping tasks including meal preparation, laundry, and tidying up living spaces.

#### Ice Cream Maker and Waiter

Cristal ice cream marina, Marina |

#### 2021 March - 2021 May

- Proficient in Linux server maintenance, specializing in Small and Medium Business (SMB) environments for robust and secure system operations.
- Responsible for designing network plans to optimize connectivity and performance in the IT infrastructure
- Handled computer hardware maintenance, ensuring optimal performance and reliability
- Responsible for troubleshooting printer issues to ensure the smooth and efficient functioning of printing operations.
- Troubleshooting Routers and switches
- Attend as an organizations' ICT Division representative in IT related events and meetings
- Report technical problems in web application through the Trello board and follow-up

# **EDUCATION**

## G.C.E. ADVANCE LEVEL

Lumbini college, Colombo 005 | 2017

#### G.C.E. ORDINARY LEVEL Lumbini college, Colombo 005 | 2014 Passed